



#### **Information for Ordering Summary**

**GSA Schedule:** 

GSA Contract Number: GS-35F-0535L Effective Date: August 9, 2016 Expiration Date: August 8, 2021

**Special Item Numbers** 

33411	33411 Purchasing of New Electronic Equipment	
511210	511210 Software Licenses	
54151	54151 Software Maintenance Services	
54151S	54151S Information Technology Professional Services	
611420	611420 Information Technology Training	
811212	811212 Computer and Office Machine Repair and Maintenance	

Minimum Order: \$100/order

**Other Information** 

Time of Delivery:5–90 Days AROContractor Business Size:SmallF.O.B. Point:DestinationDUNS Number:10–192–0791Prompt Payment Terms:0%, Net 30 daysCage Code:0F–465

Contact: Ray Loyd 301.721.3091 or <u>ray.loyd@netplustms.com</u>

Geographic Coverage: 48 Contiguous Standard Form 279

States & DC Block 30: C, Small

\* Please refer to GSA Schedule Terms and Conditions

Ordering Address	Payment Address
Ventraq Corporation ATTN: Enterprise Sales Manager	Ventraq Corporation ATTN: Accounts Payable
9707 Key West Ave	9707 Key West Ave
Suite 202	Suite 202
Rockville, Maryland 20850	Rockville, Maryland 20850

Government Credit Card Acceptable Form of Payment

**BPA's** Acceptable (Please Call for More Information)

**FacNET** Compliant

TOLL-FREE (800) 989–5566 FAX: (301) 721–3001 MARYLAND: (301) 721–3000 WEB: http://www.netplustms.com

Document data is subject to the restrictions on the title page of this document Ser.: NEHXCUS3PUPP-20200318-DL GSA General Terms and Conditions - All





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GENERAL TERMS AND CONDITIONS APPLICABLE TO PURCHASE (33411), PURCHASE OF SOFTWARE (511210), MAINTENANCE OF SOFTWARE (54151), CLASSROOM TRAINING (611420) AND ADP SERVICES (54151S) FOR GENERAL PURPOSE COMMERCIAL AUTOMATIC DATA PROCESSING EQUIPMENT AND SOFTWARE

The following Terms and Conditions are applicable to all Special Item Numbers:

#### 1. GEOGRAPHIC SCOPE OF CONTRACT

The geographic scope of this contract is the forty-eight (48) contiguous states and the District of Columbia.

#### 2. VENTRAQ COMMITMENTS, WARRANTIES AND REPRESENTATIONS

- a. For purpose of this contract, commitments, warranties, and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings, and/or specifications furnished by VENTRAO.
- b. The above is not intended to enlarge the scope of this schedule contract for individual orders. Prices, options, terms and conditions of any orders are limited strictly to those specified in the schedule contract and price list and agreed to by GSA.

#### 3. OVERSEAS ACTIVITIES

VENTRAQ will ship orders to domestic port of embarkation only which is within the Continental United States (i.e. McLellan Air Force Base, CA). The terms and conditions of this contract apply to all orders for purchase, maintenance, installation and repair of equipment to the forty-eight (48) contiguous states including the District of Columbia. The government Overseas Activities will be responsible for shipment from domestic port of embarkation.





### TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF GENERAL PURPOSE COMMERCIAL AUTOMATIC DATA PROCESSING EQUIPMENT (SPECIAL ITEM 33411)

#### 1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

#### 2. ORDER

A written order, EDI (GSA Advantage! and FACNET), and credit card orders shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, VENTRAQ will be obligated to meet the delivery and installation date specified in the original order. Written EDI orders, credit card orders or, in the case of BPA'S or BOA'S are permissible.

#### 3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination for any location within the geographic scope of this contract.

#### 4. INSTALLATION AND TECHNICAL SERVICES

- a. INSTALLATION. When the equipment provided under this contract is not normally self installable, VENTRAQ's technical personnel shall be available to the Government, at the Government's location, to install the equipment and to train Government personnel in the use and maintenance of the equipment. The charges for such services are listed below, or in the price schedule:

  see price schedule
- b. OPERATING AND MAINTENANCE MANUALS. VENTRAQ shall furnish the Government with one (1) copy of all operating and maintenance manuals relating to the equipment being installed/purchased.

#### 5. ACCEPTANCE

Equipment must operate in accordance with manufacturer's published specifications. The user agency shall give VENTRAQ a notice of acceptance or rejection within thirty (30) days from receipt of the equipment. The Government is relieved of all risk of loss or





damage prior to acceptance unless the loss or damage is due to the fault or negligence of the Government.

#### 6. GUARANTEE

- a. VENTRAQ will furnish all maintenance, machine adjustments, repairs and parts at the Government's location for a period of ninety (90) days.
- b. All defective parts which have been returned by the government to VENTRAQ for replacement shall become the property of VENTRAQ. The replaced parts shall become the property of the government.
- c. Prior to the expiration of the guarantee period, whenever equipment is shipped for repair or mechanical replacement purposes, VENTRAQ shall bear all costs, including, but not limited to, costs of packing, transportation, rigging, drayage and insurance. This guarantee shall apply to the replacement machine from the date of its acceptance.
- d. When VENTRAQ removes equipment to his establishment for repairs, VENTRAQ shall be responsible for any damage or loss of the equipment, from the time the equipment is removed from the Government's installation, until the equipment is returned to such installation.
- e. This guarantee does not apply if damage to the equipment is occasioned by fault or negligence of the Government.
- f. Inspection and repair of defective equipment under this guarantee will be performed only at the VENTRAQ plant at the following address:

VENTRAQ Corporation 9707 Key West Ave, Ste 202 Rockville, Maryland 20850

g. Defective part(s) will be repaired or replaced within forty-eight (48) hours after receipt.

#### 7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the Government will be charged will be the Government purchase price in effect at the time of order placement, or the Government purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.





#### 8. TRADE-IN OF INFORMATION TECHNOLOGY (FIP) EQUIPMENT

When an agency determines that Information Technology (FIP) equipment will be replaced, the agency shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), and the policies and procedures regarding Disposition of Information Technology Excess Personal Property in the Federal Property Management Regulations (FPMR) (41CFR101–43.6).





# TERMS AND CONDITIONS APPLICABLE TO PURCHASE (SPECIAL ITEM 511210) AND MAINTENANCE (SPECIAL ITEM 54151) OF GENERAL PURPOSE COMMERCIAL ADP SOFTWARE LICENSES (NON-EXCLUSIVE PERPETUAL USE)

#### 1. PURCHASE TERMS

- a. ACCEPTANCE. The Government shall accept or reject software in writing within thirty (30) days after date of delivery.
- b. GUARANTEE. Licensor warrants that the software will be free of defects and conform in all material respects to the specifications for the current version of the Software for a period of ninety (90) days from the date of delivery of the Master CD-ROM. This warranty is expressly conditioned on observance of the operation, security, and data-control procedures set forth in the documentation provided with the Software (User Manuals). The Government must exercise its post-acceptance rights (1) within ninety (90) calendar days after date of delivery; and (2) before any substantial change occurs in the condition of the software, unless the change is due to defect in the software.
- c. This initial minimum order requirement by an agency for NetPlus is one (1) server license, which must include the NetPlus TMS Backplane and one (1) additional NetPlus software module.
- d. Multiple server licenses may be purchased. To order, contact VENTRAQ directly for specific configuration details.

#### 2. UTILIZATION LIMITATIONS

The Government agrees to refrain from changing or removing any insignia or lettering from the software or documentation that is provided, or producing copies of manuals or disks, except one copy for backup purposes, as allowed by the manufacturer. The Government also agrees to comply with the following:

- a. Title to and ownership of the software and documentation, and any reproductions thereof, shall remain with VENTRAQ.
- b. Use of the software and documentation shall be limited to the facility for which the software is acquired.





- c. FAR clauses 52.227–14 RIGHTS IN DATA—GENERAL (JUN 1987) AND 52.227–19 COMMERCIAL COMPUTER SOFTWARE—RESTRICTED RIGHTS (JUN 1987) are incorporated by reference as part of this price list.
- d. The government must provide the server hardware platform.
  - (1) NetPlus operates on Windows 2003 and 2008.
- e. VENTRAQ Software Utilization Limitation:
  - (1) NetPlus Software Modules:
    - (i) Automatic Switch Interface can be ordered for the following switches:
      - Avaya DMS-100, SL-100, SL-1, M1000, CS1000, CS2100, CS2100 SVZ, 83XX, 87XX, AS5300
      - Siemens KNS-4100, EWSD, HiPATH
      - Lucent 5ESS
      - Digital Voice Corporation
      - Cisco Call Manager
      - Broadsoft
      - GenBand A2, C20

For additional switch interfaces, contact VENTRAQ technical representatives.

#### 3. TECHNICAL SERVICES

- a. Additional services in support of the VENTRAQ Software such as installation, startup and debugging assistance, additional training and documentation, data conversion and adaptation to unique system environments are available at additional costs and shall be priced in accordance with the terms of our IT Price Schedule (SIN 54151S). Such services have not been included in the price of the software license or maintenance offered under the contract.
- b. VENTRAQ without additional charge to the Government, shall provide a hot line technical support number (800) 989–5566, for the purpose of providing user assistance and guidance in the implementation of the software. The technical support number is available from 8:00 a.m. to 5:30 p.m. EST, Monday through Friday excluding government holidays.





#### 4. SOFTWARE MAINTENANCE

- a. Software maintenance service shall include the following:
  - (1) Error correction and updates.
  - (2) Hot line technical support during normal business hours (8:00 a.m. to 5:30 p.m. EST, Monday through Friday, excluding government holidays.
- b. Invoices for maintenance service shall be submitted by VENTRAQ on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324).





# TERMS AND CONDITIONS APPLICABLE TO CLASSROOM TRAINING (SIN 611420) FOR GENERAL PURPOSE AUTOMATIC DATA PROCESSING EQUIPMENT AND SOFTWARE

#### 1. SCOPE

- a. VENTRAQ shall provide classroom training normally available to commercial customers, which is necessary to permit Government users to make full, efficient use of general purpose commercial automatic data processing equipment (end user computers—normally microcomputers) and related software.
- b. Classroom training is restricted to training courses for those products within the scope of this contract.

#### 2. ORDER

Written orders, EDI (GSA Advantage! and FACNET) and credit card orders or, in the case of Blanket Purchase Agreements (BPAs) or Basic Ordering Agreements (BOAs) and telephone orders are permissible for the purchase of classroom training in accordance with the terms of this contract. The written order shall include the location, course title, course date and time, and contracted dollar amount of the course(s).

#### 3. TIME OF DELIVERY

VENTRAQ shall conduct classroom training on the date (time, day, month and year) agreed to by VENTRAQ and the Government.

#### 4. CANCELLATION AND RESCHEDULING

- a. VENTRAQ's training facility—Cancellation within five (5) business days before the class date will result in payment of fifty percent (50%) of the course fee if the seat cannot be filled by another student. Cancellation within three business days will result in payment of one hundred percent (100%) of the course fee.
- b. On-site Training (Government Site)—Cancellation within ten (10) business days before the class date will result in payment of fifty percent (50%) of the original course fee. Cancellation within five business days will result in payment of one hundred percent (100%) of the course fee (e.g., instructor fee plus total student fees for all Students registered to take the relevant Class as of the date of cancellation and expenses, if applicable).
- c. In the event, the Government fails to cancel or reschedule a training course within the timeframes specified above, the Government will be liable for the





contracted dollars amount of the training course. The Government can modify its original training order to specify the time and date of the rescheduled training class.

- d. The Government reserves the right to substitute one student for another up to the first day of class.
- e. In the event, VENTRAQ is unable to conduct classroom training on the date agreed to by VENTRAQ and the Government, VENTRAQ must notify the Government at least seventy-two (72) hours before the scheduled training date.

#### 5. FOLLOW-UP SUPPORT

VENTRAQ agrees to provide each student with unlimited telephone hotline support for the period of thirty (30) days from the completion of the training class during normal business hours (8:00 a.m. to 5:30 p.m. EST, Monday through Friday, excluding government holidays. During this period, the student may contact VENTRAQ's instructors for refresher assistance and answers to related course curriculum questions.

#### 6. LIABILITY FOR INJURY OR DAMAGE

VENTRAQ shall not be liable for any injury to the students, or damage to Government property arising from VENTRAQ-provided classroom training, unless such injury or damage is due to the fault or negligence of VENTRAQ.

#### 7. PURCHASE PRICE FOR CLASSROOM TRAINING

The purchase price that the Government will be charged will be the Government purchase price in effect at the time of order placement, or the Government purchase price in effect at the time the training course is conducted, whichever is less.

#### 8. INVOICES AND PAYMENT

Invoices for classroom training shall be submitted by VENTRAQ after Government completion of the training course. Charges for classroom training must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

#### 9. FORMAT AND CONTENT OF CLASSROOM TRAINING

a. VENTRAQ shall provide written materials (i.e., manuals, handbooks, texts, etc.) normally provided with course offerings. Such documentation will become the property of the student upon completion of the training class.





- b. For hands-on training courses, there must be a one-to-one assignment of computer workstations to students.
- c. VENTRAQ shall provide each student with a Certificate of Training at the completion of each training course.
- d. VENTRAQ shall provide the following information for each training course offered:
  - (1) The course title and a brief description of the course content, to include the course format (e.g., lecture, discussion, hands-on training);
  - (2) The length of the course;
  - (3) Mandatory and desirable prerequisites for student enrollment;
  - (4) The minimum and maximum number of students per class;
  - (5) The locations where the course is offered;
  - (6) Class schedules; and
  - (7) Price (per student, per class (if applicable)).
- e. Training Documentation is available to support all training courses offered.

  VENTRAQ will also provide one (1) hard copy and or one (1) electronic copy of the VENTRAQ User Manual(s) for the purchased product with each initial Perpetual License acquisition. Such documentation may be replicated and distributed by the customer as needed subject to the following Restricted Rights Legend:

The Software and accompanying materials are provided with RESTRICTED RIGHTS. Use, duplication or disclosure, by the Government is subject to restrictions in technical data and software in accordance with FAR 12.211 (Technical Data), 12.212 (Computer Software), and FAR 52.227–19(c)(1) and (2), and for Department of Defense purchases, DFAR 252.227–7015 (Technical Data – Commercial Items) and 227.7202–3 (Rights in Commercial Computer Software or Computer Software Documentation).

In addition, each document is to be disclosed to authorized Government personnel who require this information to operate the VENTRAQ Software and is intended for that business use only. Only authorized Government personnel performing within that scope, and furtherance of that scope, are permitted to copy, reproduce, transmit, transcribe, or store the document in a retrieval system. Any other use of the document or disclosure to non-Government personnel requires the prior express written permission of VENTRAQ. Any unauthorized disclosures must be promptly reported to appropriate Government personnel and to VENTRAQ. Failure to strictly abide by these terms may result in revocation of consent. VENTRAQ reserves all other rights.





#### 10. CURRENT STANDARD COURSES

Current standard courses are available at VENTRAQ's training facility. Contact your VENTRAQ Sales Representative for training course dates and times.

#### 11. ON-SITE TRAINING

On-site training, with classes conducted on customer premises, is also available from VENTRAQ. This service is provided based on the availability of a suitable training facility and scheduling of the instructor's time.

In the event that the Government cannot provide the appropriate training facilities, VENTRAQ will conduct training at VENTRAQ's training facilities for a charge of \$500.00 per day plus the applicable training course fees.

The standard class size is for up to six (6) students and is priced in accordance with the paragraph above. The maximum number of students per on-site class is six (6). Please note for on-site training that reasonable and necessary travel and living expenses will be charged, in accordance with applicable Federal Travel Regulation or Joint Travel Regulations, for VENTRAQ representatives traveling to locations outside their home office.





## TERMS AND CONDITIONS APPLICABLE TO ADP SERVICES FOR GENERAL PURPOSE AUTOMATIC DATA PROCESSING EQUIPMENT AND SOFTWARE (SIN 54151S)

#### 1. SCOPE

VENTRAQ offers a full range of information technology services including, but not limited to network and telecommunications planning, system design, implementation, data conversion, system implementation and support activities and help desk support. The following services are offered under GSA Information Technology Schedule contract, SIN 54151S:

FPDS Code D301—IT Facility Operation and Maintenance

FPDS Code D302—IT Systems Development Services

FPDS Code D307—Automated Information Systems Design and Integration Services

FPDS Code D308–1—Programming Services

FPDS Code D311—IT Data Conversion Services

FPDS Code D316—IT Network Management Services

- a. The prices, terms and conditions stated under Special Item Number 54151S
   Information Technology Professional Services apply exclusively to IT Services within the scope of this Information Technology Schedule.
- b. VENTRAQ will provide services at the Contractor's facility and/or at the Government location, as agreed to by the Contractor and the ordering office. Services provided at Government locations will be charged travel costs in accordance with applicable Federal Travel Regulation or Joint Travel Regulations.

#### 2. ORDER

Agencies may use written orders, EDI orders, credit card orders, blanket purchase orders, individual purchase orders or task orders for ordering services under this contract.

Blanket Purchase Orders shall not extend beyond the end of the contract period.





#### 3. INVOICES AND PAYMENT

Invoices for ADP Services shall be submitted by VENTRAQ as soon as possible after completion of the work. Payment under blanket purchase orders will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each Government office ordering services under the contract. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

#### 4. PERFORMANCE OF SERVICES

- a. VENTRAQ will commence performance of services on the date agreed to with the ordering office.
- b. VENTRAQ agrees to render services only during normal working hours, unless otherwise agreed to by the VENTRAQ and the ordering office.
- c. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel.

#### 5. INSPECTION OF SERVICES

The inspection of Services –Fixed Price (AUG 1996) clause at FAR 52.246–4 applies to firm-fixed price orders placed under this contract. The inspection—Time and Materials and Labor Hour (JAN 1986) clause at FAR 52.246–6 applies to time and materials, and labor-hour orders placed under this contract.

#### 6. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

#### 7. RESPONSIBILITIES OF THE GOVERNMENT

Subject to security regulations, the ordering office shall permit Contractor access to all facilities necessary to perform the requisite IT Services.

#### 8. INDEPENDENT CONTRACTOR

All IT Services performed by the contractor under the terms of this contract shall be as an independent contractor, and not as an agent or employee of the Government.





#### 9. DESCRIPTION OF SERVICES

VENTRAQ Offers the following services under the GSA Information Technology contract:

SIN 54151S: FPDS Code D301 – IT Facility Operation and Maintenance

VENTRAQ services include, but are not limited to, management and operation of NetPlus Telecommunications Management Systems. Provide personnel, management, technical services, and software/engineering tools to support the operations and maintenance of facilities, systems, and equipment. Services include data collection, work order and trouble ticket processing, billing and help desk support. In addition system performance analysis and management, system administration, system tuning and backup operations are also provided.

FPDS Code D302 – IT Systems Development Services

VENTRAQ services include systems analysis and design to business problems and objectives, database management utilities and problem resolution, business data modeling, methods used in database management to organize, access, test assess data; software systems and techniques including coding and assembly level, procedural, nonprocedural, and job control languages; teleprocessing and communications principles, concepts, and techniques, advance file organization and access principles; modification of systems to provide APIs to external systems.

FPDS Code D307 – Automated Information Systems Design and Integration Services

VENTRAQ services include, but are not limited to, design, development, integration, implementation and /or maintenance of multi-protocol local and/ or wide area networks, and telecommunications systems. Ensure network security, assure optimum system availability, optimize systems performance.

FPDS Code D308–1 – Programming Services

VENTRAQ services include, but are not limited to, techniques of system design and programming using available commercial programming languages and metalanguages and job control languages for the appropriate operating system and application software; all of which support microcomputers and telecommunications management systems.

FPDS Code D311 – IT Data Conversion Services





VENTRAQ service include, but are not limited to, conversion of data for import and export; set up automatic file editing; modify or transform file formats; filter and cross reference text; extract information from online logs, systems and analyze reports. Provide file extraction, batch file creation, info weeding, and database conversion and migration.





#### BEST VALUE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE

FEDERAL SUPPLY SCHEDULE
(Insert Customer Name)

(Insert Customer Name)		
	er reduce the administrative of	agency) and (Contractor) enter into a costs of acquiring commercial items apply Schedule Contract(s)
11 -	ment of technical documents, s are permitted with Federal S	* * *
	ases from the schedule contra	d save time by eliminating the need act. The end result is to create a r and costs less.
Signatures		
Agency	Date	Contractor Date





BPA NUMBER\_\_\_ (CUSTOMER NAME) BLANKET PURCHASE AGREEMENT Pursuant to GSA Federal Supply Schedule Contract Number(s)\_\_\_\_\_\_, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Agency): The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below: MODEL NUMBER/PART NUMBER \*SPECIAL BPA DISCOUNT/PRICE (2) Delivery: **DESTINATION DELIVERY SCHEDULES / DATES** The Government estimates, but does not guarantee, that the volume of purchases through (3) this agreement will be \_\_\_\_\_\_. This BPA does not obligate any funds. (4) This BPA expires on or at the end of the contract period, whichever (5) is earlier. (6) The following office(s) is hereby authorized to place orders under this BPA: **OFFICE** POINT OF CONTACT (7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper. Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum: (a) Name of Contractor; Contract Number; (b)





- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.
- (9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.
- (10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.





### BASIC GUIDELINES FOR USING "CONTRACTOR TEAM ARRANGEMENTS."

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a customer agency requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions or the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.